



Payment policy

All transactions with Energetic Gymnastics are processed in Australian dollars.

Energetic Gymnastics products and services are subject to GST.

ABN: 23 161 675 949 ACN: 161 675 949

Payment first

All Energetic Gymnastics products and services must be paid for up front, without exception. Members are not permitted to participate in gymnastics classes or club activities unless payment has been made. Competition entries will only be submitted after payment has been received. Uniform and merchandise will only be distributed after payment has been received.

Primary account holder

All enrolments and event registrations at Energetic Gymnastics require a primary guardian or account holder to be responsible for ensuring that payment is made in full and on time. Energetic Gymnastics will send all invoices and fee related communications to the primary account holder only. Split accounts and duplicate invoices are not available.

Fortnightly fees

Energetic Gymnastics runs on a fortnightly direct debit payment system. Using a secure payment gateway, we automatically debit your nominated card each fortnight for the fortnight in advance. If classes aren't running due to public holidays or training breaks your fees will be reduced for that fortnight. Fortnightly fees are listed online and vary depending on the class.

Annual membership fees

An annual membership fee is charged every twelve months. Annual membership fees are listed online and vary depending on the class type. Annual membership fees are charged and processed with the first fortnightly fees payment for all new members. All members of Energetic Gymnastics are automatically registered with Gymnastics Australia. Members that transfer from another club, that are already registered with Gymnastics Australia for the current year may not be required to pay the full annual membership fee.



New enrolments

New enrolments can be made at any time throughout the year. Prior to a new enrolment being confirmed an account must be set up via our online parent portal. A valid credit or debit card is required to set up an account with Energetic Gymnastics.

Free trials

New members can try one class for free before signing up. Existing members that want to try a different class can do this instead of their usual class. All free trials must be booked in advance and are subject to room in the class.

Ongoing enrolment

Once an enrolment has been made with Energetic Gymnastics it is ongoing until the primary guardian on the account requests a cancellation.

Class transfers

Primary guardians can at any time request a place in any other class. This may involve an adjustment in fortnightly fees which will be communicated at the time the enrolment transfer has been confirmed.

Cancelled enrolments

The primary guardian on an account can cancel their child's enrolment at any time throughout the year. 14 days* written notice is required. Fees are still incurred during the notice period and attendance is encouraged to enable time to recognise and celebrate a child's achievements and to help them achieve some of the goals they have been working towards.

*Cancellation of a Squad Gym or Cheer Squad enrolment requires 30 days written notice.

Family discounts

Families (with the same primary guardian) are offered a discount on fortnightly fees for siblings enrolled at the same time. This discount is for fortnightly fees only and is applied to all enrolments after the first. The discount is always applied to the lesser amounts. Family discounts are not applied in conjunction with any other discounts or offers. Family discounts are applied as follows;

No. of children enrolled	% discount on fortnightly fees
One	0%
Two	5% discount for one child
Three	10% discount for child and 5% discount for one child



Second class discount

If the same child is enrolled in more than one class at a time 50% discount is offered on the fortnightly fees for one of the classes. This discount is for fortnightly fees only and is applied to all enrolments after the first. The discount is always applied to the lesser amounts. Second class discounts are not applied in conjunction with any other discounts or offers. For example; if a gymnast is enrolled in a Squad Gym class for 9 hours per week and also a Cheer Squad class for 6 hours per week they will receive a 50% discount on the Cheer Squad fortnightly fees.

Public holidays

Energetic Gymnastics does not schedule or charge for classes on public holidays.

Training breaks

Energetic Gymnastics schedules training breaks throughout the year; Easter break, Winter break and Spring break and these usually coincide with the public school holidays. An extended training break is scheduled over the Summer holidays. Energetic Gymnastics does not schedule or charge for classes during training breaks.

Missed classes

Make-up classes or refunds are not offered as a result of missed classes or non-attendance. Fees will not be adjusted for individual members on a per week basis, or for missed training sessions. However credit for future classes may be offered for prolonged absences (more than three weeks) resulting from extenuating circumstances.

Squad Gym members that have an injury are expected to continue with modified training (with clearance and guidance from a General Practitioner, Physiotherapist or Specialist Sport and Exercise Physician). Modified training may involve reduced training hours and as such a reduction in fortnightly fees which may be applied.

Applications for credit will be considered at the sole discretion of management.

Other costs

Event registration, uniform, competitions, levels testing, additional training camps or clinics and other related expenses may not be included with fortnightly fees or annual membership fees and will be charged separately. These costs will be communicated in advance and must be paid on time. Competition entry fees that are not paid on time, may result in non-registration or additional late levies from the competition organisers. In some instances a uniform deposit may be required prior to an order being placed.

Cancelled classes

If Energetic Gymnastics needs to cancel a class due to unforeseen circumstances, an alternate class or activity may be offered to all affected members. Or, if there is sufficient notice the fortnightly fees will be adjusted accordingly.



Dishonoured payments

Primary guardians or account holders are responsible for ensuring full and on time payment of fees. If a credit card or direct debit payment is unsuccessful or dishonoured Energetic Gymnastics will try to process it again within two working days. If the payment is dishonoured again the primary guardian will be asked to make immediate payment via alternate methods. If a dishonoured payment occurs for two consecutive fortnights Energetic Gymnastics reserves the right to cancel the enrolment and offer the place in the class to another member.

Quarterly payment option

A quarterly payment option is available for those that would prefer to pay for more than a fortnight in advance. Members that request a quarterly payment option agree that;

- Requests must be made in writing from the primary guardian on the account;
- Requests are subject to approval from Energetic Gymnastics;
- A valid credit or direct debit card must be provided for security purposes;
- Primary guardians must make full payment of the quarterly fee by the due date;
- If full payment is not received on time the quarterly payment option will be cancelled;
- If full payment is not received on time Energetic Gymnastics will default to fortnightly fees via the above credit or debit card; and,
- Refunds due to cancelled enrolments are not offered for members that request a quarterly payment option.

Online payments and direct debits (billing authorisation)

Energetic Gymnastics uses online software provided by a third party. Members that utilise online and direct debit payment options agree that;

- Credit card or bank account information provided is true and correct;
- Charges incurred will be honoured by a credit card company or financial institution;
- Charges incurred are displayed online or via invoice in Australian dollars and may include taxes, fees and penalties;
- Energetic Gymnastics is authorised to charge a credit card or nominated bank account, and
- Should a dispute arise through a financial institution, this may constitute a breach of contract possibly resulting in, but not limited to, penalties, additional fees, collection, legal action, and/or termination of any and/or all current and future services.

Fortnightly direct debit

Energetic Gymnastics offers members the option of paying fees via fortnightly direct debit payments. All members that utilise this payment option agree that;



- Direct debit contracts are ongoing and will expire when 14 days* written notice is provided by the primary guardian on the account (*Squad Gym and Cheer Squad members are required to give 30 days written notice);
- Direct debit fees are provided at a set rate regardless of the number of classes attended;
- Annual membership fees and other incidental expenses such as competition fees, uniforms or one-off club activities are not included within the set rate and these expenses are charged separately;
- Direct debit transactions are processed on the first working day of each fortnight;
- Primary guardians (account holders) are responsible for ensuring that sufficient funds are available;
- Outstanding funds must be paid immediately by other means. If this has not occurred Energetic Gymnastics will retrieve monies owed on the next scheduled transaction date;
- Two consecutive dishonoured payments may result in an enrolment cancellation, and
- Energetic Gymnastics does not allow suspension of payments.

Agreement and consent

When a parent or guardian creates an online account with Energetic Gymnastics the system automatically prompts them to read and agree to this payment policy.

Parents or guardians may also create an account with Energetic Gymnastics in person at the gymnasium or over the telephone. When this occurs either a paper copy or electronic copy of the policy will be provided.

Membership with Energetic Gymnastics requires a primary guardian (account holder) to agree to this policy and consent to the payment terms outlined within it. A record of this agreement is held by Energetic Gymnastics.

Energetic Gymnastics welcomes questions about this policy and its implementation and is available to assist others to understand its content and intent.